

The breakdown for Administrator Education Units (AEUs) by content area for 2017 OR Manager Conference, on October 2 – 4, 2017, is listed below. It reflects the session titles, the content area for the sessions and the number of AEU(s) for the sessions. Please refer to this breakdown when submitting this program as part of the recertification process for the CASC credential.

Session Title	Content Area	AEU Hours
Monday, 10/2: 8:00am – 12:00pm		
It's the End of the ASC as We Know It: Fundamentals for Being an Administrator in a Changing World	Financial	4.00
Reaching New Heights with Advanced Business Management Concepts for the Veteran Manager	Financial	
Bulletproof Solutions for Finding-Free Joint Commission and CMS Surveys	Legal & Regulatory Issues	
Muster the Will and Master the Skill: The Ugly Truth About Bullying in the Surgical Suite	Human Resources	
Reduce SSIs and Become the Champion of Your OR	Delivery of Patient Care	
Advanced Project Management: A Leadership Skill to be Mastered	Quality Management	
New Manager Bootcamp: Understanding Key Business Concepts in Your Transition to the Manager Seat	Financial	
New Manager Bootcamp: How to Navigate the "Human Element" of Surgical Services	Human Resources	
Bridging the Path from OR to PACU: Strategies for Improving Throughput	Delivery of Patient Care	
Monday, 10/2: 1:30pm – 2:45pm		
The Perioperative Patient Journey: From Pre- to Postoperative Care in the ASC	Delivery of Patient Care	1.25
Show Me the ROI: Operating Your OR in the Black	Financial	
Evolving Healthcare Roles: Are There Viable Alternatives to Address the Perioperative Staffing Crisis?	Human Resources	
Put an End to Cutting Corners: Combat Normalization of Deviance in Your Surgical Suite	Human Resources	
Understanding the Next Generation of Surgical Suites: The A to Z of Hybrid Operating Rooms	Quality Management	
Strengths-Based Leadership: Great Perioperative Leaders Create Great Teams	Human Resources	
Tailor Made: Staff Orientation Isn't One Size Fits All	Delivery of Patient Care	
The Tightrope—Balancing Surgeon Access and Productivity Targets	Financial	
Postop Leadership Techniques: What Makes a Good Mentor?	Delivery of Patient Care	
Monday, 10/2: 2:45pm – 4:00pm		
Changing the Equation: The Future of Your OR and PACU in the Ever-Changing Healthcare Environment	Legal & Regulatory Issues	1.25

Tuesday, 10/3: 8:15am – 9:15am		
Ditch the Drama! Hard-Wiring New Mindsets and Accountability in Your Staff	Quality Management	1.25
Tuesday, 10/3: 10:45am – 12:00pm		
ASC Regulatory and Quality Measure Reporting Update: 2017 Edition	Legal & Regulatory Issues	1.25
Making Sense of MACRA: What You Need to Know	Financial	
AAMI Sterilization Standards Update	Legal & Regulatory Issues	
Developing a Perioperative Residency Program Through Simulation	Delivery of Patient Care	
From Dream to Reality: Implementing the Rep-Less Model	Delivery of Patient Care	
Using Your Own Data to Drive Quality, Safety, and TEAM	Quality Management	
It Takes More than a Manager to Build a Winning Team: Coaching Achieves Results	Human Resources	
The Mysteries of Sterile Processing Solved	Delivery of Patient Care	
Data-Driven Change in Your PACU	Financial	
Tuesday, 10/3: 2:00pm – 3:15pm		
The Times Are a Changin': The Transition from Paper to Electronic Records in ASCs	Delivery of Patient Care	1.25
Concurrent Surgeries: How to Avoid Being Tomorrow's News Story	Quality Management	
Chasing Zero: Making the Decision for Prevention is the Only Choice	Quality Management	
Job Safety Behavioral Observation: A Means for Reducing Workplace Injury	Legal & Regulatory Issues	
Constructive Culture + Performance Improvement = Patient Safety and Favorable Outcomes	Quality Management	
Leaving Your Legacy: Succession Planning with You and Your Staff Front of Mind	Human Resources	
Finding the Diamonds in the Rough: Taking Your Interviewing Game to the Next Level	Human Resources	
Your Path to Success? A Roadmap for a Highly Engaged Team	Human Resources	
Strategies for Breaking Down Perioperative Silos	Delivery of Patient Care	
Tuesday, 10/3: 4:30pm – 5:30pm		
The Magic of Customer Service: Training Your Staff for Excellence	Quality Management	1.00
Wednesday, 10/4: 8:15am – 9:30am		
Roll Call: Who's Educating Our ASC Staff?	Delivery of Patient Care	1.25
Improving OR Utilization Through Predictive Analytics	Financial	
The Silent Partner in OR Management: Use Strategic Marketing to Enhance Surgical Business	Financial	
Navigating the Transition: What It's Like to Be Acquired	Quality Management	
Becoming an OR Cyber Detective	Legal & Regulatory Issues	



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Breaking Boundaries: From Manager to CEO	Human Resources	
Making Change Stick: Sustaining Effective Development in Your OR	Delivery of Patient Care	
What I Wish I Had Known: Burnout, Compassion Fatigue, and Self-Care	Human Resources	
Laying the Foundation for Preop and PACU Staffing Coverage & Competency	Delivery of Patient Care	
Wednesday, 10/4: 9:45am – 11:00am		
Recipe for a Collaborative Ambulatory Surgery Center	Quality Management	1.25
DIY: Benefits of Building Your Own Perioperative Dashboard	Financial	
Is that a Bully Behind the Red Line or “Just an OR Nurse”?	Human Resources	
RSIs: What the Data is Telling Us	Quality Management	
Extreme Onboarding: Preparing Your New Managers for the Front Lines	Human Resources	
Half Full vs. Half Empty: Strategies to Manage a Full OR	Delivery of Patient Care	
AMA (Ask Me Anything): The Sentiments of Experience	Human Resources	
It Starts with You: Compassionate Connected Care	Delivery of Patient Care	
Principles for Change: Developing an ERAS Program for Your PACU	Delivery of Patient Care	
Wednesday, 10/4: 11:15am – 12:15pm		
Batten Down the Hatches: Engaging Your Team in Stormy Times	Human Resources	1.00

For questions, please contact 703.836.4871 or casc@aboutcasc.org.